



# OFFICE of the REGULATOR

Telecommunication | Broadcasting | Electricity | Postal

## PUBLIC NOTICE

### IMMEDIATE CEASE and DESIST OF UNAUTHORIZED STARLINK SATELLITE SERVICES

The Office of the Regulator (OOTR) has identified unauthorized Starlink satellite kits and the use of its services in Samoa.

Operating these services without approval from OOTR is a serious violation of the Telecommunications Act 2005 (“the Act”), the Telecommunications (Licensing) Rules 2018, and the Telecommunications (Radio Equipment Technical Standards and Type Approval) Rules 2018

The public is strongly advised to immediately cease using any Starlink satellite equipment and its services and submit these to the OOTR.

Failing to take these steps may result in significant penalties and equipment seizure under the law.

For more information, please refer to the relevant Order of the Regulator no. 2024/ T01 on the OOTR website: <https://www.regulator.ws>, or contact ACEO Technical and Spectrum Management, Su’a Aulaga Faumuina by email, [sua.faumuina@regulator.gov.ws](mailto:sua.faumuina@regulator.gov.ws) or phone 30282.

Thank you,

Venus Iosefa Salanoa,  
ACTING REGULATOR