



**ORDER OF THE REGULATOR NO. 2022/T08**

**APPROVAL OF RETAIL TARIFFS FOR MOBILE SERVICES PROVIDED BY  
VODAFONE SAMOA LIMITED**

**WHEREAS:**

On 26<sup>th</sup> July 2022 marked the end of the National State of Emergency (SOE). On 28<sup>th</sup> July 2022, the Regulator issued her letter to Vodafone Samoa Limited (Vodafone) that Order of the Regulator No.2021/T04: Tariff Approval Requirement during Disasters and Emergency is made redundant and declaring current tariffs from the SOE period as Interim tariffs.

Furthermore, requiring Vodafone Samoa Ltd (Vodafone) to file all Tariffs for mobile services for the Regulator's review and approval.

On **18 August 2022**, Vodafone filed new retailed tariffs for **mobile services** for the Regulator's review and approval.

As a result, the Regulator pursuant to section 8(1) (r) of the Telecommunications Act 2005 (the Act) **replaces** the following Orders and Schedules with **Order of the Regulator no. 2022/T08**:

1. Order No.2017/T39
2. Order No.2018/T41
3. Order No.2018/T45
4. Order No.2018/T48
5. Order No.2018/T49
6. Order No.2018/T51
7. Order No.2018/T54
8. Order No.2018/T55
9. Order No.2018/T56
10. Order No.2018/T57
11. Order No.2019/T60
12. Order No.2019/T64
13. Order No.2019/T65
14. Order No.2019/T81
15. Order No.2019/T82

The new retailed tariffs have been approved by the Regulator in consideration of:

- 1) Vodafone's submissions and further information provided;
- 2) The objectives of the Act;
- 3) Provisions of the Act regarding tariffs, in particular, section 40(3)

The Regulator under section 40(5) of the Act makes the following Orders with regard to new tariff approval:

### **Orders**

- i. The tariffs specified in *Schedule 1* to this Order shall be the approved retailed tariffs specified for the purpose of this Order.
- ii. The approved retailed tariffs specified in *Schedule 1* to this Order shall be applicable and available to the market for 12 months;
- iii. New retail tariff filing shall be 21 working days before the 12 months period is ended.

### **VAGST**

All retail tariffs included in *Schedule 1* are in Samoan Tala and are inclusive of VAGST

### **Peak Period**

For the purpose of this Order, Peak periods will be between 8:00 am and 7:59 pm on weekdays. The off-peak period would be between 8:00 pm and 7:59 am on weekdays and weekends.

### **Billing in relation to Voice Calls**

The rates are expressed per minute and for billing purposes, they are applied and charged on the basis of increments of up to six (6) seconds, unless the context indicates otherwise.

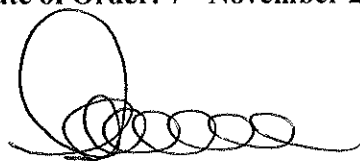
### **Duration of the Order**

The Order will expire on the earlier of:

- 1) The Regulator revoking this Order; or
- 2) The making of a new Order by the Regulator for services provided by Vodafone in a market in which it has been declared dominant.

This Order becomes effective on the 11<sup>th</sup> of November 2022

**Date of Order: 7<sup>th</sup> November 2022**



Lematua Fuatai Gisa Purcell  
**Regulator**

**Attach: *Schedule 1 – Approved Tariffs for Vodafone services in the retail market for National, International, SMS and Data from both fixed and mobile services.***

**Schedule 1**

**Tariffs for Vodafone services in the retail market for National, International, SMS, and Data from both fixed and mobile services. [Effective 11<sup>th</sup> November 2022]**

**PREPAID PLANS (VAGST INCL.)**

**1. Prepaid Mobile Plans**

**i. Malo Bundles**

Product Name	Price	Anyuse Data(GB)	Onnet Mins	Onnet Text	Offnet Text	Offnet Mins	International Calls (NZ/AUS)	Validity (Days)
Malo \$3	3	2	UNL	UNL	UNL	10		24 hours
Malo \$10	10	4	UNL	UNL	15	15	10	4
Malo \$13	13	7	UNL	UNL	30	30	20	7
Malo \$15	15	13	UNL	UNL	50	40	30	7
Malo \$21	21	17	UNL	UNL	50	50	40	7
Malo \$29	29	29	UNL	UNL	60	60	60	7
Malo \$79	79	79	UNL	UNL	79	79	79	28

**Malo Add-on**

Product Name	Price (\$)	Anyuse Data(GB)	Validity
Malo \$3	1	1	24 hours
Malo \$10	2	2	2 days
Malo \$13	3	3	3 days
Malo \$15	4	4	4 days
Malo \$21	5	5	5 days
Malo \$29	6	6	6 days
Malo \$79	10	10	10 days

**ii. Fiafia Tele Bundles**

Product Name	Price (\$)	Anyuse Data(GB)	Onnet Mins	Onnet Text	Validity (Days)
Fiafia Tele \$3	3	1	30	30	1
Fiafia Tele \$7	7	3	70	70	2
Fiafia Tele \$10	10	4	100	100	4
Fiafia Tele \$13	13	7	130	130	7
Fiafia Tele \$15	15	13	150	150	7
Fiafia Tele \$21	21	17	210	210	7
Fiafia Tele \$29	29	29	290	290	28

### Fiafia Tele Add-on

Product Name	Addon Price (\$)	Anyuse Data(GB)	Validity
Fiafia Tele \$3	1	1	24 hours
Fiafia Tele \$7	2	2	2 days
Fiafia Tele \$10	2	2	2 days
Fiafia Tele \$13	3	3	3 days
Fiafia Tele \$15	4	4	4 days
Fiafia Tele \$21	5	5	5 days
Fiafia Tele \$29	6	6	6 days

### iii. Super Data Bundles

Product Name	Price (\$)	Any GB	Validity (days)
Super Data \$5	5	2	2
Super Data \$6	6	3	3
Super Data \$10	10	5	4
Super Data \$13	13	7	7
Super Data \$15	15	13	7
Super Data \$21	21	17	7
Super Data \$60	60	60	28
Super Data \$99	99	99	28

### Super Data Add-on

Product Name	Addon (\$)	Any GB	Validity (days)
Super Data \$5	2	2	2 days
Super Data \$6	2	2	2 days
Super Data \$10	2	2	2 days
Super Data \$13	3	3	3 days
Super Data \$15	4	4	4 days
Super Data \$21	5	5	5 days
Super Data \$60	10	10	10 days
Super Data \$99	10	10	10 days

### Terms and Conditions

- a) All rates are in Samoan Tala and inclusive of VAGST;
- b) Offer is available to mobile Prepaid & Postpaid Capped Customers;
- c) On-net Minutes & SMS (Vodafone to Vodafone landline or mobile only);
- d) Off-net Minutes & SMS are to any Digicel number;
- e) Add-on Data will be used first before the plan data, once add-on data is used up, the plan data will then be used;
- f) If voice /data allocations finish before validity expires, customers can select to purchase any additional bundle or continue using PAYG rates;

**iv. Unlimited Data Bundle**

Plan Name	Price (\$)	Data Allocation	Validity
Unlimited data \$1	1	UNLIMITED	1 hour
Unlimited data \$2	2	UNLIMITED	2 hours
Unlimited data \$3	3	UNLIMITED	3 hours

**v. Campus Bundles**

Product Name	Price (\$)	Anu Use GB	ONNET Mins	ONNET Text	Validity (days)
Campus \$2	2	1	UNL	UNL	1
Campus \$5	5	3	UNL	UNL	3
Campus \$10	10	7	UNL	UNL	7

**vi. Best Buddy Plan**

Plan Name	Price (\$)	ONNET mins	Validity
Best Buddy	0.99	UNL (1 No.)	24 hours

**vii. New Sim Activation Offer (one time)**

Product Name	Price	Any Use GB	ONNET Mins	ONNET Text	Validity
Eazy Prepaid SIM	5	5	UNL	UNL	15 days

*\*Offer one time*

**viii. Campus Sim Activation Offer (one time)**

Plan Name	Price (\$)	Any Use GB	Study GB	ONNET Mins	ONNET Text	Validity (days)
Campus SIM	5	5	30	UNL	UNL	28

*\*Offer is available to active registered students with valid ID or a currently employed faculty member*

**ix. Tourist Sim Activation Offer (one time)**

Plan Name	Price(\$)	Any Use GB	Onnet Mins	Onnet TEXT	International Mins (AUS/NZ)	Validity (days)
Tourist SIM	49	20	UNL	UNL	100	15

*\*Offer one time*

**2. Prepaid Broadband Plans (VAGST Incl.)**

**i. Aiga WIFI bundles**

Plan Name	Price	Data Allocation	Validity (days)
Aiga WIFI \$15	15	10	5
Aiga WIFI \$25	25	30	7
Aiga WIFI \$50	50	60	14
Aiga WIFI \$100	100	110	28
Aiga WIFI \$200	200	220	30

*\*Offer is available to the mobile "prepaid device" customers*

**3. Prepaid Fixed Line Plans**

Product Name	Price(\$)	Onnet Mins	Offnet Mins	Validity (days)
Talanoa \$49	49	UNL	200	28

*\*Offer is only available to Prepaid Fixed Line Customers*

#### 4. STANDARD RATES (VAGST Incl.)

From Vodafone	To		Approved Rate (WST)	
VF Postpaid Mobile	VF Landline	per Min	0.49	
	VF Fixedline	per Min	0.49	
	VF Mobile	per Min	0.49	
	Digicel Mobile	per Min	0.49	
	Digicel Fixed	per Min	0.49	
	Directory	per call	0.50	
	TXT	per TXT	0.20	
	Data/MB	per MB	0.33	
VF Prepaid Mobile	VF Landline	per Min	0.49	
	VF Fixedline	per Min	0.49	
	VF Mobile	per Min	0.49	
	Digicel Mobile	per Min	0.49	
	Digicel Fixed	per Min	0.49	
	Directory	per call	0.50	
	TXT	perTXT	0.20	
	Data/MB	per MB	No PAYG (Customer option to activate)	
VF Postpaid Fixed Line	VF Landline	per Min	0.49	
	VF Fixedline	per Min	0.49	
	VF Mobile	per Min	0.49	
	Digicel Mobile	per Min	0.49	
	Di icel Fixed	per Min	0.49	
	Directory	per Call	0.50	
	TXT	per TXT	0.20	
	Data/MB	per MB	0.33	
		\$19 Plan (120mins/120sms)		19.00
		\$49 Plan (350mins/350sms)		49.00
	VF Prepaid Fixed Line	VF Landline	per Min	0.49
VF Fixedline		per Min	0.49	
VF Mobile		per Min	0.49	
Digicel Mobile		per Min	0.49	
Digicel Fixed		per Min	0.49	
Directory		per Call	0.50	
TXT		per TXT	0.20	
Data/MB		per MB	0.33	
VF Landline Postpaid (Classic)	VF Landline	per Min	0.10	
	VF Fixedline	per Min	0.10	

	VF Mobile	per Min	0.26
	Digicel Mobile	per Min	0.26
	Digicel Fixed	per Min	0.10
	Directory	per Call	0.50
	TXT	per TXT	N/A
	Data/MB	per MB	N/A

*\*The PAYG-MB rate is the current default setting. If the customer data is finished, the Internet connection ceases and their credit won't be used. Customers can opt-in to activate it at .03 sene per MB, they can opt in by calling Customer Service or Call Centre.*



## POSTPAID MOBILE PLANS (VAGST Incl.)

### 1. Postpaid Mobile Plans

#### i. Red Plus Plan

Plan Name	Price (\$)	Any Use GB	Onnet Mins	Onnet Text	Offnet Mins	Offnet Text	Validity
Red Plus 69	69	17	UNL	UNL	100	100	monthly
Red Plus 119	119	35	UNL	UNL	200	200	monthly
Red Plus 229	229	70	UNL	UNL	400	400	monthly
Red Plus 339	339	125	UNL	UNL	500	500	monthly
Red Plus 459	459	175	UNL	UNL	750	750	monthly

Postpaid Mobile Handset Add-On				
Add on	Handset Selling Price	12 months	24 months	Processing Fee
Addon MPP Repay1	\$400-\$750	63	31	\$49
Addon MPP Repay2	\$751-\$1,300	108	54	\$99
Addon MPP Repay3	\$1301-\$1,599	133	67	\$99
Addon MPP Repay4	\$1600-\$2,000	167	83	\$99
Addon MPP Repay5	\$2001-\$3,000	250	125	\$149
Addon MPP Repay6	\$3001-\$4,000	333	167	\$149
Addon MPP Repay7	\$4001-\$5,000	417	208	\$199

\*Add-on -Only given when customer takes a Red Plus Plan

\*12/24 months -Monthly payments

\*Processing Fee-Charged one time on next bill

Postpaid Mobile Add-On			
Add on	Price (\$)	Bonus Quota	Validity
Data 5	20	5B	monthly
Data 15	50	15GB	monthly
International 50	30	50mins	monthly
International 100	50	100mins	monthly

## 2. Postpaid Broadband Plans (VAGST Incl.)

### i. FTTH/FTTP PLANS (Ultra Red)

Plan Name	Price inc VAGST	Full Data	Endless Data	Validity
Ultra Red 149	149	45GB @100Mbps	UNL @1Mbps	monthly
Ultra Red 249	249	100GB @100Mbps	UNL @1Mbps	monthly
Ultra Red 349	349	150GB @100Mbps	UNL @3Mbps	monthly
Ultra Red 569	569	300GB @100Mbps	UNL @3Mbps	monthly
Ultra Red 799	799	500GB @100Mbps	UNL @3Mbps	monthly

### FTTH/FTTP Add-on (Residential Only)

Add-on	Price	Validity
Moana TV Gold	\$69	monthly
Landline UNL V2V	\$59	monthly

### ii. 4G/4G+Router Plans (Super Red)

Plan Name	Price (\$)	Data (GB)	Validity (days)
Super Red Starter	125	50	monthly
Super Red Bronze	175	70	monthly
Super Red Silver	299	125	monthly
Super Red Gold	499	225	monthly
Super Red Unlimited	1149	UNL	monthly

### Postpaid Data Add-on

Add-on	Price (\$)	Bonus Data	Validity (days)
Data Pass-5GB	20	5	30
Data Pass-20GB	50	20	30
Data Pass-40GB	100	40	30

### Moana TV Packages

Package	Price (\$)	Channels	Validity (days)
Basic Package	49	13	30
Aiga Package	69	17	30
Premium Package	89	23	30

### Installation Charges

Installation Charges		\$
FTTH/FTTP	One Time Installation Fee	299.00
4G/4G+ ROUTER	One Time Installation Fee	149.00
Moana TV	One Time Installation Fee	150.00
Landline (Classic)	One Time Installation Fee	90.00