





PRESS RELEASE

OFFICE OF THE REGULATOR

TOLL FREE NUMBER

In accordance with the following Legislations;

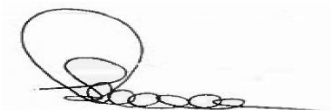
-  Telecommunications Act 2005
-  Broadcasting Act 2010
-  Electricity Act 2010
-  Postal Act 2010

The Regulator is empowered to regulate the telecommunications, broadcasting, electricity and postal services. As such, the Regulator has approved a **Toll-Free Number** for public use should there be a need to voice any complaints concerning services in terms of;

- i. Quality of service
- ii. Tariffs and
- iii. Coverage

The Toll-Free number is **800 6687 (800 OOTR)**, and can be reached from any telecommunication Service Provider's network during office working hours. The Regulator encourages and appreciates your valuable inputs in order to better improve these services.

Sincerely,



Lematua Gisa Fuatai Purcell
REGULATOR