



ORDER OF THE REGULATOR NO.2020/T04

**Netvo Samoa Ltd to Cease Satellite- WiFi Project ("Project"), Production of Documents
and Information**

Pursuant to the Telecommunications Act 2005 ("Act"), the Regulator is empowered to regulate the telecommunications market and to issue orders, respectively in the course of implementing statutory duties under the Act.

This Order concerns Netvo Samoa Ltd ("Netvo"), company registration number 201403868 (company name recently changed to **Bluwave Wireless Limited** on the Ministry of Commerce Industry and Labour ("MCIL") register); failure to supply the necessary information and documentation to satisfy regulatory process and requirements with regards to its Satellite-WiFi Project.

1. Netvo Samoa Ltd ("Netvo") Satellite-WiFi Project

It is clear in my correspondence of 22 September 2020 that *'we all want to offer and serve our people the best way we can, but we must do it within the scope of the law, regulatory measures are not legislated for decoration is established to ensure amongst other things service delivered is safe (in the absence of proper particulars we cannot identify interference to and from ... services), sustainability of service and quality of service is on par'*

As a result of Netvo's failure to comply with the directions in my letters of 15 and 22 September 2020, of which they were informed of the ramification of failure to produce the necessary information and documents.

Netvo is ordered to immediately cease and desist roll out and continuation of the Project until all regulatory measures are met and approval is given by the Regulator.

2. Netvo Production of Documents and Information for Proper Process

In addition to the order above; **Netvo must produce all relevant information, documentation relative to the Project and Netvo's operations, inclusive of a Business, Technical and Procurement Plan for the Office of the Regulator's perusal; no later than 12.00pm, Wednesday 30th September 2020.**

Venus Iosefa-Salanoa
ACTING REGULATOR

Dated **29 September 2020** (also the Effective Date of the Order)