

Please address all correspondence to the Regulator Private Bag, Apia, Samoa

Tel: +685 30282 Fax: +685 30281

Email: admin@regulator.gov.ws

ORDER OF THE REGULATOR NO. 2022/T07

APPROVAL OF RETAIL TARIFFS FOR MOBILE SERVICES PROVIDED BY DIGICEL SAMOA LIMITED

WHEREAS:

On 26th July 2022 marked the end of the National State of Emergency (SOE). On 28th July 2022, the Regulator issued her letter to Digicel Samoa Limited (Digicel) that <u>Order of the Regulator No.2021/T04: Tariff Approval Requirement during Disasters and Emergency</u> is made redundant and declaring current tariffs from the SOE period as Interim tariffs. Furthermore, requiring Digicel Samoa Ltd (Digicel) to file all Tariffs for mobile services for the Regulator's review and approval.

On 17 August 2022, Digicel filed new retailed tariffs for mobile services for the Regulator's review and approval.

As a result, the Regulator pursuant to section 8(1) (r) of the Telecommunications Act 2005 (the Act) replaces the following Orders and Schedules with Order of the Regulator no. 2022/T07:

- 1. Order No. 2016/T09;
- 2. Order No 2017/T33;
- 3. Order No. 2017/T40;
- 4. Order No. 2018/T52;
- 5. Order No. 2019/T66;
- 6. Order No. 2019/T75;
- 7. Order No. 2020/T80;
- 8. Order No. 2020/T02.

The new retailed tariffs have been approved by the Regulator in consideration of:

- 1) Digicel's submissions and further information provided;
- 2) The objectives of the Act;
- 3) Provisions of the Act regarding tariffs, in particular, section 40(3)

The Regulator under section 40(5) of the Act makes the following Orders with regards to new tariff approval:

Orders

- i. The tariffs specified in *Schedule 1* to this Order shall be the approved retailed tariffs specified for the purpose of this Order.
- ii. The approved retailed tariffs specified in *Schedule 1* to this Order shall be applicable and available to the market for 12 months;

iii. New retail tariffs filing shall be 21 working days before the 12 months period is ended.

VAGST

All retail tariffs included in Schedule 1 are in Samoan Tala and are inclusive of VAGST

Peak Period

For the purpose of this Order, Peak periods will be between 8:00 am and 7:59 pm on weekdays. The off-peak period would be between 8:00 pm and 7:59 am on weekdays and weekends.

Billing in relation to Voice Calls

The rates are expressed per minute and for billing purposes, they are applied and charged on the basis of increments of up to six (6) seconds, unless the context indicates otherwise.

Duration of the Order

The Order will expire on the earlier of:

- 1) The Regulator revoking this Order; or
- 2) The making of a new Order by the Regulator for services provided by Digicel in a market in which it has been declared dominant.

This Order becomes effective on the 11th of November 2022

Date of Order: 7th November 2022

Lematua Fuatai Gisa Purcell

Regulator

Attach: Schedule 1 – Approved Tariffs for Digicel services in the retail market for National, International, SMS and Data from both fixed and mobile services.

Schedule 1

Tariffs for Digicel services in the retail market for National, International, SMS and Data from both fixed and mobile services. [Effective 11th November 2022]

1) PREPAID PLANS & BUNDLES

I. Out of Bundle Rates

No	Service Type	Out of Bundle Rate	Rate	Unit
		On-net Mobile	0.59	
4	Vaia.	Off-net Mobile	0.59	6 seconds
1	Voice	On-net Digi fixed	0.59	o seconas
		Off-net Fixed	0.59	
	8	International Band 1a	0.59	(40)
		American Samoa	0.59	
		International Band 1b		
		Australia, New Zealand, Fiji,	0.79	
		Tonga, Vanuatu, Nauru, PNG, USA,	0.79	
		China		
		International Band 2		
		Switzerland, Denmark, Sweden,		
		Norway, Indonesia, Sri Lanka,		
		Myanmar, Luxembourg, Finland,		
		Liechtenstein, Brunei, Laos,		
	International Voice	Bangladesh, Maldives, Nepal,	0.99	6 seconds
		Greece, Pakistan, Singapore, South		
		Korea, Malaysia, India, Thailand,		
2		Philippines, Belgium, France,	54	
		Ireland, Italy, Germany, Japan,		
		Hong Kong		
		International Band 3		
		United Kingdom, Rest of the	1.99	
		Pacific not including those in group		
		4		
		International Band 4		
		Wallis & Futuna, Seychelles, East		
		Timor, Democratic Republic of the	4.99	
		Congo, Cape Verde Latvia, Niue,		
		Solomon Islands, Tokelau, Norfolk		
		Islands, Tunisia, Cuba		
		International Band 5		
		Inmarsat/Iridium Satellite Calls	0.20	
_	21.50	On-net	0.20	D CNAC
3	SMS	SMS Off-net local Mobile/fixed		Per SMS
		International SMS	0.20	D = 4 A D
4	Data	Out of Bundle Browsing	0.05	Per MB

[•] The Out of bundle rate are applicable to Classic Flex, Student Sim and Visitor Sim;

- The rates are VAGST inclusive and is charged as per table below;
 Out of bundle, charge, charge for data does not apply unless the customer has opted in Yes to Short code 144

II. Prime Bundles

No	Plan Name	Price	Validity	Onnet Voice	Onnet SMS	Voice (Int/Offnet	Data (any use)	DTV App	Bip	Goloud	Loop	Total GBs
1	Prime Cheehoo \$3	3.00	1	30	30	na	1	1	1	1	1	5
2	Prime Cheehoo \$5	5.00	1	50	50	na	2	1	1	1	1	6
3	Prime Cheehoo \$7	7.00	3	70	70	na	3	2	2	2	2	11
4	Prime Cheehoo \$11	11.00	5	110	110	na	4	3	3	3	3	16
5	Prime Cheehoo \$13	13.00	7	UL	UL	15	8	5	5	5	5	28
6	Prime Cheehoo \$15	15.00	7	UL	UL	20	10	5	5	5	5	30
7	Prime Cheehoo \$21	21.00	7	UL	UL	30	15	5	5	5	5	35
8	Prime Cheehoo \$60	60.00	28	UL	UL	60	60	10	10	10	10	100

III. Seki Data

No	Plan Name	Price	Validity	Data (any use)
1	Seki Data 3	3.00	1	1
2	Seki Data 5	5.00	2	2
3	Seki Data 7	7.00	3	3
4	Seki Data 11	11.00	5	5
	Seki Data 21	21.00	7	15
5	Seki Data 60	60.00	28	60

IV. Big on Data

No	Plan Name	Price	Validity	Data (any use)
1	Big On Data_5	5.00	1	5
2	Big On Data_10	10.00	3	10
3	Big On Data_15	15.00	5	15
4	Big On Data_25	25.00	7	20
	Big On Data 50	50.00	14	50

V. Maota Plans

No	Plan Name	Price	Validity (Days)	Data Any Use(GB)
1	Maota \$15	15.00	7	10
2	Maota \$25	25.00	14	20
3	Maota \$50	50.00	14	50
4	Maota \$80	80.00	28	100
5	Maota \$100	100.00	28	125
6	Maota \$150	150.00	28	200
7	Maota \$200	200.00	28	300

 Free Router or MiFi is offered with Maota Home Internet plans over \$100 tala for 125GB or higher however this is promotional and limited time offering

VI. Sim Offer

No	Sim Purchase	Top up required	Data Any use	Voice Mins	SMS	Validity (days)
			Free Bundle	(One time or	l l nly)	
1	F	¢2 au maau	2GB	UL	UL	Data - 2 days
1	Free	\$3 or more	206	UL	OL	Voice & SMS - 14 days
			Special Prin	ne Sim Bund	le	
2	5.00	3GB	12GB	50	50	7
			Free Data	for 6 month	s l	
3		\$5 or more	1GB			1Day

- The cost of sim to Consumers is Free however \$3 Top Up is required at point of sale for award of
 one-time free bundle as per table above;
- Special Prime sim bundle is available to new customers only for a period of 3 months;
- \$5 or more top up is required for customers to avail of 1GB free every month, which is rewarded on the first \$5 top up in the month

VII. Student Sim

No	Plan Name	Price	Voice Mins (Onnet)	SMS (Onnet)	Data (Any use)	Digital App Data	Validity
1	Uso \$3	3.00	UL	UL	2	4	1
2	Uso \$7	7.00	UL	UL	5	8	3
3	Uso \$13	13.00	UL	UL	15	20	7
4	Uso \$21	21.00	UL	UL	30	20	7

- Purchase of student sim requires a valid student sim ID and active registration to university or school;
- \$5 or more Top Up is required to trigger Free bundles very month;
- 30GB Night data and 100GB for Students academic websites is awarded once only every month;

 The list if student academic URLs to be consumed from the Free 100GB every month will be made available on Digicel website

VIII. Handset Offer

No	Smartphone purchase	Top Up Required	Any use Data	Total Data
1	Any 4G Device	\$20 or more	5GB everymoth for 5 days	60GB over 12 months
97		ree Data for 1 \	'ear	

- Free data is available on all 4G and Smartphone device purchase;
- Minimum \$20 or more Top up is required to avail of 5GB Free data every month

IX. Visitor Sim

No	Plan Name	Charge	Voice Mins (Onnet)	SMS (Onnet)	Voice Int'l & Offnet	SMS (Int'l & Offnet)	Data GB (Any Use)	Validity
1	Afiomai \$10	10.00	na	na	na	na	5	7
2	Teuila \$20	20.00	na	na	na	na	10	14
3	Manaia \$30	30.00	UL	UL	100	50	15	7
	Lalelei \$50	50.00	UL	UL	200	100	30	14
4	Faafetai \$100	100.00	UL	UL	400	200	60	28
		210.00					120	70
			Vicitor	Sim Offer	Rundles		BUILDING OF STREET	SALE OF SEC.

	<u>Visitor Sim Offer Bundles</u>									
No	Plan Name	Charge	Voice Mins (Onnet)	SMS (Onnet)		SMS (Int'l & Offnet)	Data GB (Any Use)	Validity		
1	Talofa Plan	Free	UL	UL	30	30	1	1 day		

- Talofa Plan is Free. However, \$15 tala or more Top up is required at point of sale;
- Visitor sim is only available to international passport holders who are non-Samoan residents.
 Identification is required prior to sale

X. Unlimited Data Plan

No	Plan Name	Price	Validity (Hour)	Data (any use)
1	UL Data \$1	1.00	1	UL
2	UL Data \$2	2.00	2	UL
3	UL Data \$3	3.00	3	UL
4	UL Data \$5	5.00	6	UL

XI. Unlimited Voice & SMS Bundle

No	Plan Name	Price	Validity (Hour)	Onnet Voice Mins	Onnet SMS
1	1 Hr_UL Calls&TXT	1.00	1	UL	UL
2	UL Data \$2	2.00	1 Day	UL	UL
3	UL Data \$3	10.00	7 Days	UL	UL

XII. Roaming Bundles & Out of bundle rates

No	Prepaid Destination	No. Countries	Region	Data Plan	Voice Plan	Mixed Plan
1	Australia, New Zealand & Digicel (Fiji, PNG, Tonga, Vanuatu Nauru)	7	Pacific	\$20 for 1GB for 30 days	\$20 for 60 Mins for 30 days	\$40 for 120 Mins & 1GB for 30 days
2	UK, Spain, Germany, Italy, France, Ireland	6	Europe	\$20 for 500mb for 30 days	\$20 for 30 Mins for 30 days	\$40 for 60 Mins & 1GB for 30 days
3	Indi, China, HK, Singapore, Malaysia, Thailand, Korea, Japan	8	Asia	\$20 for 500mb for 30 days	\$20 for 30 Mins for 30 days	\$40 for 600 Mins & 1GB for 30 days
4	USA, Canada, Hawaii, Alaska	4	American	\$20 for 500mb for 30 days	\$20 for 30 Mins for 30 days	\$40 for 60 Mins & 1GB for 30 days

No	Countries	Prepaid (GST inclusive)	Call Back Home	Call within Roam country	Received a call	Call rest of world	Data mb	SMS	Satellite calls
1	Australia, New Zealand & Digicel (Fiji,PNG,Tonga,Vanuatu Nauru)	Group 1	0.99	0.99	0.99	5.99	0.99	0.40	25.00
2	UK, Spain, Germany, Italy, France, Ireland	Group 2	2.99	2.99	2.99	5.99	2.99	0.40	25.00
3	Indi, China, HK, Singapore, Malaysia, Thailand, Korea, Japan	Group 3	5.99	5.99	5.99	5.99	5.99	0.40	25.00
4	USA, Canada, Hawaii, Alaska	Group 4	25.00	25.00	25.00	25.00	25.00	0.40	25.00

 More detail including Frequently asked questions ("FAQ") and Terms & Conditions for products and services in above tables will be made available on our website.

XIII. DTV Premium Bundles

No	Plan Name	Price	Validity (Days)	Data (GB)
1	Premium DTV 1 Day	2.00	1	1
2	Premium DTV 3 Days	5.00	3	2
3	Premium DTV 7 Days	10.00	7	5
4	Premium DTV 30 Days	30.00	30	15

The data allowance allocated can only be used for DTV App

Terms and Conditions

- Prepaid bundles can be purchased from the My Digicel App or USSD *123#;
- Data rollover is not applicable on the above plans on auto-renewal or multiple options prior to plan expiry;
- O Data usage notification is available on 75%, 90% and 100% of plan consumption;
- o Digicel On Worries off apply therefore customers will not be charged out of bundle data unless they have opted in Yes to short code 144;
- The bundle with lowest expiry is consumed first if multiple bundles with different expiry is opted in customer;
- SMS confirmation message will be sent to customers once bundle is opted in:
- More information on terms and conditions will be made available on Digicel website.

Out of Bundle Rates I.

300			GSTI	nclusive		GST Exclusive			
No	Post-paid Out of Bundle Rates	Peak (8am - 8pm)	Off-Peak (8pm - 8am)	Weekend	Billing	Peak (8am - 8pm)	Off-Peak (8pm - 8am)	Weekend	Billing
			Voice						
	Digicel to Digicel	0.33	0.33	0.33	6 Seconds	0.29	0.29	0.29	6 Seconds
	Digicel to Other Mobile network	0.33	0.33	0.33	6 Seconds	0.29	0.29	0.29	6 Seconds
1	Digicel to Fixed Line's	0.33	0.33	0.33	6 Seconds	0.29	0.29	0.29	6 Seconds
			SMS						
2	Digicel to Digicel	0.20	0.20	0.20	na	0.17	0.17	0.17	na
	Digicel to other Mobile network	. 0.20	0.20	0.20	na	0.17	0.17	0.17	na
_			Data						
3	Out of Bundle	0.05	0.05	0.05	na	0.04	0.04	0.04	na
			Internatio	nal		10,			
	International Band 1a								
	American Samoa	0.59	0.59	0.59	6 Seconds	0.51	0.51	0.51	6 Seconds
	International Band 1b								
	Australia, New Zealand, Fiji, Tonga, Vanuatu,	0.70	0.70	0.79	6 Seconds	0.69	0.69	0.69	6 Seconds
	Nauru, PNG, USA, China	0.79	0.79	0.79	6 Seconds	0.69	0.09	0.03	6 Seconds
	International Band 2								
	Switzerland, Denmark, Sweden, Norway,								
	Indonesia, Sri Lanka, Myanmar, Luxermbourg,								
	Finlan, Liechtenstein, Brunei, Laos,								
	Bangladesh, Maldives, Nepal, Greece,	0.99	0.99	0.99	6 Seconds	0.86	0.86	0.86	6 Seconds
4	Pakinstan, Singapore, South Korea, Malaysia,								
4	India, Thailand, Phillipines, Belgium, France,								
	Ireland, Italy, Germany, Japan, Hong Kong								
	International Band 3								
	United Kingdom, Rest of the Pacific not	1.99	1.99	1.99		1.73	1.73	1.73	6 Seconds
	including those in group 4	1.99	1.55	1.33		1.75	1.75	1.75	OSCCOTIGS
	International Band 4								
	Wallis & Futuna, Seychelles, East Timor,								
	Democratic Republic of the Congo, Cape Verde	4.49	4.49	4.49	6 Seconds	3.9	3.9	3.9	6 Seconds
	Latvia, Niue, Solomon Islands, Toeklau,	4.49	4.49	4.49	Seconds	3.9	3.5	3.3	Josephias
	Nortfolk Islands, Tunisia, Cuba								
	Iridium Satellite	20.91	20.91	20.91	6 Seconds	18.18	18.18	18.18	6 Seconds
	International SMS	0.2	0.2	0.2	na	0.17	0.17	0.17	na

- The out of bundle rates are applicable once customers have run out of their monthly plan or bundle;
- Credit limit is required to use out of bundle or pay as you go rates;
 Post-paid rate is applicable to all Postpaid plans excluding Digi Fixed.

II. Smart Prime Plans

No	Plan Name	Monthly Fee (GST inclusive)	MINS	SMS	Data (GB)	Prime App Data (GB)
1	Smart Prime 49	49.00	200	200	15	20
2	Smart Prime 69	69.00	300	300	30	20
3	Smart Prime 99	99.00	400	400	40	20
4	Smart Prime 119	119.00	500	500	50	40
5	Smart Prime 139	139.00	600	600	60	40
6	Smart Prime 179	179.00	800	800	80	40
7	Smart Prime 219	219.00	1000	1000	100	60
8	Smart Prime 249	249.00	1500	1500	120	60
9	Smart Prime 299	299.00	2000	2000	140	60
10	Smart Prime 349	349.00	2500	2500	170	80
11	Smart Prime 399	399.00	3000	3000	200	80
12	Smart Prime 499	499.00	4000	4000	250	80

- App Data included usage of Bip, Go Loud, DTV and Loop App
- III. Corporate Plans
- IV. My Sim Plans

No	Plan Name	Monthly Fee	MINS	SMS	Data (GB)	Email Data (GB)
1	Corporate 49	49.00	200	200	10	2
2	Corporate 69	69.00	400	400	15	2
3	Corporate 199	199.00	500	500	25	2
4	Corporate 139	139.00	1000	1000	30	2
5	Corporate 219	219.00	2000	2000	40	2
6	Corporate 249	249.00	300	300	60	2

V. Smart Capped Plans

No	My Sim Plans	Monthly Fee	Digi Calls	Digi SMS	Bundled Mins *	Bundled SMS *	Bundled Data (GB)*
1	mySIM69	69.00	UL	UL	200	200	40
2	mySIM99	99.00	UL	UL	300	300	60
3	mySIM149	149.00	UL	UL	500	500	100
4	mySIM199	199.00	UL	UL	800	800	150
5	mySIM249	249.00	UL	UL	1000	1000	200

Minutes and SMS only apply to local on-net and offnet MIN and SMS

VI. Government Plans

No	My Sim Plans			MINS		SMS		Email Data (GB	
		Monthly Fee	Onnet	Offnet/Int	Onnet	Offnet Int	Data (GB		
1	GOV1	1,000.00	1000	1000	1000	1000	100	2	
2	GOV2	600.00	300	300	600	300	60	2	
		0.010.000	8.5	5.4	1111	E E 1	3.00	2	

No	My Sim Plans	Fee	Mins	SMS	(GB)	Data	Total Data (GB)
1	Smart Cap 60	60.00	300	300	20	5	25
2	Smart Cap 100	100.00	500	500	40	10	50
3	Smart Cap 150	150.00	800	800	60	15	75
4	Smart Cap 200	200.00	1000	1000	100	20	120
5	Smart Cap 250	250.00	1200	1200	120	30	150

VII. Freedom Plans

No	Plan Name	Monthly	Mins	SMS	Data (MB)
1	Freedom 40	40.00	120	120	
2	Freedom 60	60.00	300	300	150
3	Freedom 120	120.00	850	850	350
4	Freedom 180	180.00	1350	1350	450
5	Freedom 270	270.00	2000	2000	600
6	Freedom 400	400.00	3200	3200	700

 Monthly Charge for all above Post-paid plans in GST Inclusive. Minutes only apply to local on-net, offnet and fixed call.

VIII. Prime Plans

No	Plan Name	Monthly Fee	Mins Onnet	Mins Onnet/Intl	SMS Onnet	SMS Onnet/Intl	Data (GB)	Digital Apps Data (GB)
1	Prime Go Smart	129	250	250	250	250	15	20
2	Prime MoreSmart	199	500	500	500	500	20	40
3	Prime Premium Smart	299	750	750	750	750	25	60
4	Prime Elite Smart	499	1250	1250	1250	1250	30	80

App Data include usage of Bip, Go Loud, DTV and Loop App

IX. Data Add on Plans

No	Plan Name	Charge	Data (GB)	Validity (Days)	
1	PO TopUp 10GB	20.00	10	30	
2	PO TopUp 20GB	40.00	20	30	
3	PO TopUp 40GB	60.00	40	30	
4	PO TopUp 60GB	80.00	60	30	
5	PO TopUp 80GB	100.00	80	30	

• Monthly charge is GST inclusive

X. Voice Add on Plans

No	Plan Name	Charge	Voice	Validity (Days)
1	Local Voice Add on 20	20.00	200	30
2	Local Voice Add on 50	50.00	500	30
3	Local Voice Add on 100	100.00	1000	30

• Monthly charge is GST inclusive

XI. International Add on Plans

No	Plan Name	Charge	Voice	Validity (Days)
1	International Voice Add on 20	20.00	60	30
2	International Voice Add on 40	40.00	150	30
3	International Voice Add on 60	60.00	300	30

• Monthly charge is GST inclusive

XII. SMS Add on Plans

No	Plan Name	Charge	Voice	Validity (Days)
1	Add_On SMS Plan 200	20.00	200	30
2	Add_On SMS Plan 500	50.00	500	30
3	Add On SMS Plan 1000	100.00	1000	30

Monthly charge is GST inclusive

XIII. LTE & Shared Plans

No	Plan Name	Monthly	Data (GB)	Validity
1	Go Biz 99	99.00	50	30 Days
2	Go Biz 149	149.00	75	30 Days
3	Go Biz 199	199.00	100	30 Days
4	Go Biz 249	249.00	150	30 Days
5	Go Biz 349	349.00	200	30 Days
6	Go Biz Prime 499	499.00	300	30 Days
7	Go Biz Prime 699	699.00	400	30 Days
8	Go Biz Prime 899	899.00	600	30 Days
9	Go Biz Prime 1199	1,199.00	800	30 Days
10	Go Biz Prime 1799	1,799.00	1500	30 Days

Monthly charge is GST inclusive

XIV. Big Data Plans

No	Plan Name	Monthly Fee	Data (GB)	Validity
1	Big Data \$99	99.00	75	30
2	Big Data \$100	149.00	100	30
3	Big Data \$101	199.00	150	30
4	Big Data \$102	249.00	200	30

• Monthly charge is GST inclusive

XV. Roaming Bundles & Out of Bundle Rates

No	Prepaid Destination	No. Countries	Region	Data Plan	Voice Plan	Mixed Plan
	Australia, New Zealand & Digicel (Fiji,PNG,Tonga,Vanuatu Nauru)	7	Pacific	\$99 for 3GB for 30 days	n.a	\$149 for 200 Mins + 3GB
2	UK, Spain, Germany, Italy, France, Ireland	6	Europe	\$99 for 3GB for 30 days	n.a	\$149 for 200 Mins + 3GB
	Indi, China, HK, Singapore, Malaysia, Thailand, Korea, Japan	8	Asia	\$199 for 3GB for 30 days	n.a	\$249 for 200 Mins + 3GB
4	USA, Canada, Hawaii, Alaska	4	American	\$199 for 3GB for 30 days	n.a	\$249 for 200 Mins + 3GB

No	Countries	Prepaid (GST inclusive)	Call Back Home	Call within Roam country	Received a call	Call rest of world	Data MB	SMS	Satellite calls
1 1	Australia, New Zealand & Digicel (Fiji,PNG,Tonga,Vanuatu Nauru)	Group 1	0.86	0.86	0.86	5.21	0.86	0.35	21.74
2	UK, Spain, Germany, Italy, France, Ireland	Group 2	2.6	2.6	2.6	5.21	2.6	0.35	21.74
3	Rest of World	Group 3	5.21	5.21	5.21	5.21	5.21	0.35	21.74
4	Satellite	Group 4	21.74	21.74	21.74	21.74	21.74	0.35	21.74

XVI. Digi fixed Rates Plans & Out of Bundle Rates

No	Plan Name	Price	Mins	Validity
1	Digifixed 500min Bundle	75.00	500	30 days
2	Digifixed 1000min Bundle	149.00	1000	30 days
3	Digifixed 2000min Bundle	270.00	2000	30 days
4	Digifixed 3000min Bundle	400.00	3000	30 days
5	HPBX 5000min Bundle	2,000.00	5000	30 days
6	HPBX 10000min Bundle	2,500.00	10000	30 days
7	HPRX 15000min Rundle	3 500 00	15000	30 yang

International calling rates	Peak (8am - 8pm)	Off-peak (8pm - 8am)	Weekend
Group 1a	0.59	0.59	0.59
Group 1b	0.79	0.79	0.79
Group 2	0.99	0.99	0.99
Group 3	1.99	1.99	1.99
Group 4	4.49	4.49	4.49

Call Type	Peak (8am - 8pm)	Off-peak (8pm - 8am)	Weekend
Digifix to Digicel Calls	0.18	0.18	0.18
Digifix to other network Calls	0.18	0.18	0.18
Digifix to Digifix Calls	0.1	0.1	0.1
Digifix to other fixed network calls	0.1	0.1	0.1
Digifix to Digicel text messages	0.18	0.18	0.18
Digifix to other local networks texts messages	0.18	0.18	0.18

- Out of bundle rates apply once minutes bundles gets depleted;
- International destinations as per band same as Post-paid;
- For information on terms and conditions of service are included as part of the contract.

Terms and Conditions

- Post-paid plans are offered on a contract of minimum 12 months to 36 months;
- Credit check and capacity to make payment is assessed prior to sign up;
- o Early termination fees apply if customers default the contractual agreement;
- The devices such as handset and routers that are offered Free upon sign up remain the property of Digicel for the duration of contract;
- Credit limit will need to be signed up by the customer for use of out of bundle calling;
- Charges will apply for devices based on plan signed up for loss, damage or early termination;
- The billing for Post-paid is recurring on a monthly or 30-day basis;
- Data, Voice, SMS & International Add On options available once customers have run out of their bundle;
- O Deposit is required to sign up to a post-paid plan which is minimum 1x monthly fee or rental amount;
- o Calls in bundles including local on-net, and off-net calls including fixed line;
- O International calls are allowed is most plans however this is limited to Top 15 destinations which including Australia, New Zealand, United State of America, Canada, China, American Samoa, Digicel Pacific (Fiji, Tonga, Vanuatu, PNG, Nauru), Japan, Singapore, Hong Kong and Korea;

- o Data rollover is applicable for 1 month; however, customer account needs to be in an active state;
- o For information on terms and conditions will be communicated upon sign up and is part of contractual agreements.