

ORDER OF THE REGULATOR NO. 2024/ T01

All Starlink Users and Service Providers in Samoa

**IMMEDIATE CEASE and DESIST OF UNAUTHORIZED STARLINK SATELLITE
SERVICES**

WHEREAS:

The Office of the Regulator (OOTR) has identified unauthorized use of Starlink satellite services within Samoa. These services involve the use of Starlink user terminals ("Kits") and service plans (tariffs) not approved by the OOTR.

Such unauthorized use constitutes a violation of Telecommunications Radio Equipment Technical Standards and Type Approval Rules 2018, and Telecommunications License approvals of the OOTR.

Continued unauthorized use of Starlink services poses a risk to public safety, national security, and the integrity of Samoa's telecommunications infrastructure.

This Order is issued pursuant to section 8(1)(r) of the Telecommunications Act 2005 (the Act) and applies to all individuals and entities within Samoa using or providing Starlink satellite services.

Order:

1. Immediately cease and desist from all use of unauthorized Starlink Kits and services within Samoa. This includes but is not limited to, disconnecting any operational Kits and refraining from further activation or installation.
2. Within five (5) days from the date of this Order, submit all unauthorized Starlink Kits to the OOTR. Failure to comply may result in confiscation of the equipment without compensation.

Penalties:

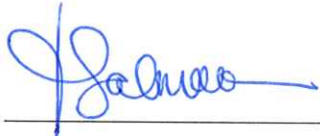
Violation of this Order may result in significant penalties, including but not limited to:

- Penalties as stipulated in sections 75 (1) and (2) of the Act.

- Confiscation of unauthorized equipment.
- Suspension or revocation of licenses for service providers involved.
- Legal action to enforce compliance.

This Order is effective immediately.

For further information, please contact the OOTR at 30282 or email ACEO Spectrum and Technical, Su'a Aulaga Faumuina at sua.faumuina@regulator.gov.ws



Venus Iosefa-Salanoa
Acting Regulator

Date of Order: 19th January 2024